

PROJECT DETAILS:

Engaged to conduct Benefits Analysis and to develop a comprehensive Benefits Realization Framework to quantify and confirm benefits to the Government from the implementation of a large Payroll Modernization program.

PRACTICE:

Program/Project Management
& IT Governance

CLIENT:

Large Public Sector Shared Services

Benefits Realization Framework and Benefits Analysis for Payroll Modernization

KEY CHALLENGE:

The program governance executive committee understood the sensitivity and importance of ensuring that the huge program for payroll modernization required a disciplined approach to measure and validate the stated objectives of delivering sound benefits and advantages to all of the public sector organizations.

THE SOLUTION:

Conducted a detailed Benefits Analysis with results extrapolated to make a determination of the enterprise wide Impact to all constituencies comprising of tangible results which included “hard” savings (budgetary) resulting from reduced operating costs and “soft” savings (increased efficiencies) resulting from reduced efforts that make time available from higher value activities, as well as a large number of intangible savings being identified.

Furthermore, developed Benefits Realization Framework (approach and methodology) and governance structure and roadmap to help manage, measure, track and monitor the program benefits going forward.

THE RESULT:

In establishing the well-structured Benefits Framework along with the results from the Benefits Analysis which reviewed the costs versus the anticipated benefits for the program, our findings (presented to the executive governing board) was able to confirm the original benefits estimated as stated in the business case.